



MC33 Scanner Troubleshooting

Version 1.0 • December, 2022

Check Build:

1. Go to the device's SETTINGS and scroll to the bottom
2. Tap on SYSTEM
3. Tap on ABOUT PHONE and scroll to the bottom
4. Verify that the BUILD NUMBER is:
02-13-15.00-OG-U20 or **02-13-15.00-OG-U20-STD**

Check 123RFID Settings:

1. Open 123RFID app, select the region USA and allow all permissions requested
2. Close the app

Check DataWedge:

1. Open DATAWEDGE app
2. Locate the TEST PROFILE (should be available by default)
3. Tap on the dots at the top right corner to open the menu and tap on ABOUT
4. Version should be 7.1.31 or higher

Configure keys:

1. Go to the device SETTINGS
2. Tap on KEY PROGRAMMER OPTION
3. Tap on GRIP TRIGGER (it is the top option) and change it to F10

Install Angelpaw:

1. Access <https://www.angelpaw.com/mobile> on your device's browser
2. Install the app on the device