



Angel Paw™

Driver App Guide

Version 1.0 • November, 2022

The Driver App

The DRIVER APP will be your tool to collect and organize your daily schedule and route, picking up orders and cremains to be either taken to the Crematories or returned to Pet Parents or Vets.

You'll have access to an USER unique to you, allowing you to keep track of your daily activities on the routes you take.

Picking up a pet (or multiple pets) and Returning Cremains

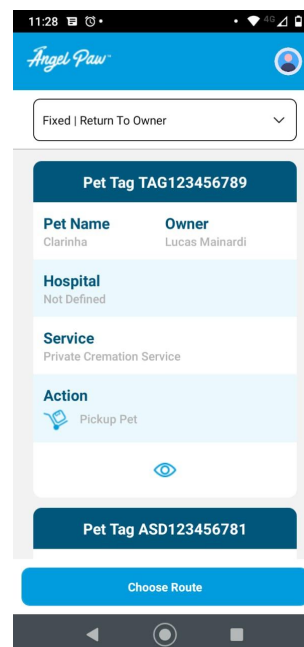
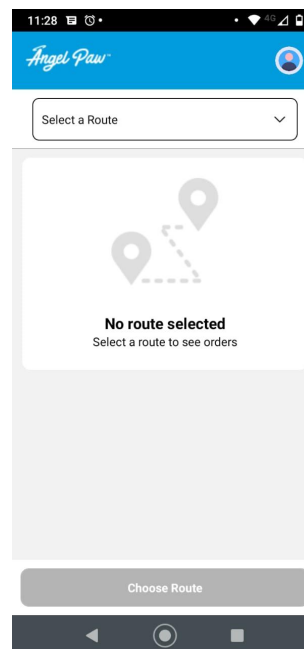
When you login in the **DRIVER APP**, you'll have the option of selecting a **ROUTE**.

The **ROUTE** is where all the orders made by Pet Parents and Vets will be picked up.

On these **ROUTES** you'll also have cremains that are ready to be returned either to a Pet Parent or a Vet.

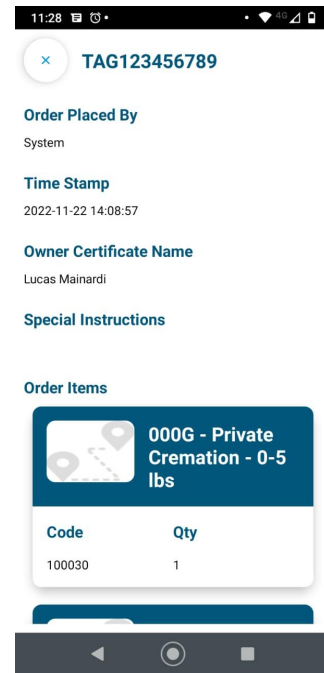
Once the **ROUTE** is selected, you'll see the **ORDERS** that it contains. In the list you'll have access to more information on the **ORDER**, such as:

- Pet Tag
- Pet Name
- Owner Name
- Hospital (if applicable)
- Service requested
- Action (what is needed to be done)

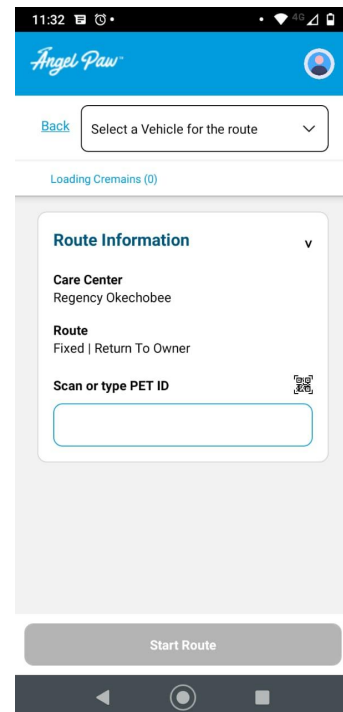


You can also see more details on the **ORDER** by clicking on the **EYE ICON** on the bottom of each **ORDER CARD**, such as:

- Who made the order
- Time Stamps
- Special Instructions
- Order items

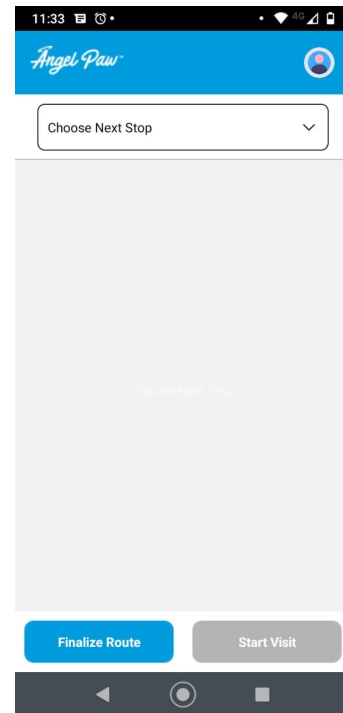


After that you can select the **VEHICLE** that will be used during the **ROUTE**. You can also see orders that need to be picked up from the Crematory to be returned to Pet Parents or Vets, which will be loaded to the selected **VEHICLE** at the start of the **ROUTE** either by scanning (QR Code or RFID Tag) or typing the PET IDs.



After that is done, you can just click on **START ROUTE** to begin the selected **ROUTE**.

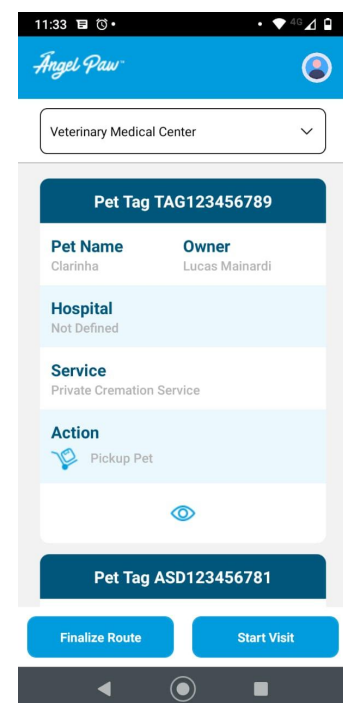
On the next screen, you'll be prompted to select your **NEXT STOP**, picking up or delivering the **ORDERS** in each new stop you make.



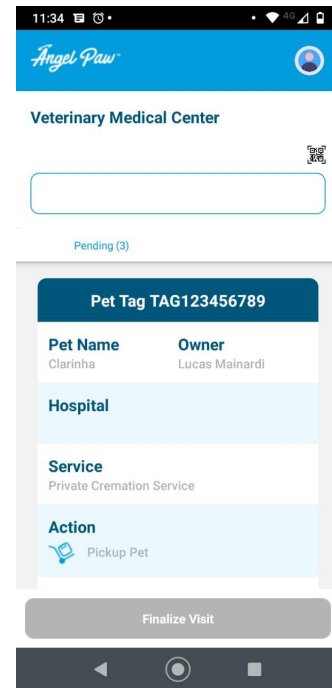
Once a **STOP** is selected, you'll see all the **ORDERS** that are related to it, being **PICKUP PET** or **RETURN CREMAINS**.

You can also see the **ORDER** details by clicking on the **EYE ICON**, just like in the **SELECT ROUTE** screen.

When you are ready, you just need to click on **START VISIT** to begin picking up pets or returning cremains to the selected location.



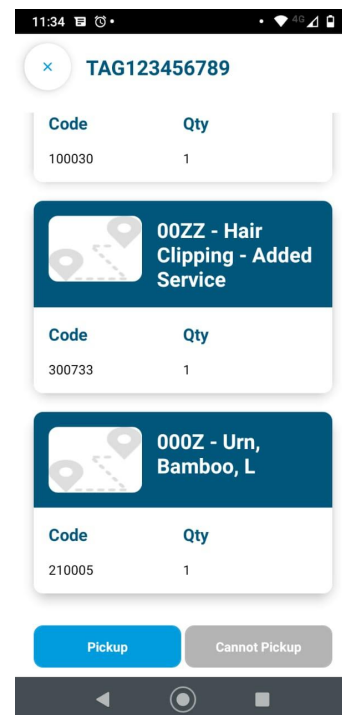
Once the **VISIT** is started, you'll need to either scan (QR Code or RFID) or type the **PET IDs** to pick up or return. You can also click on the **ORDER CARD** to start this process.



After taking the previous step, you'll see the order details and the options to **PICKUP** or **CANNOT PICKUP**.

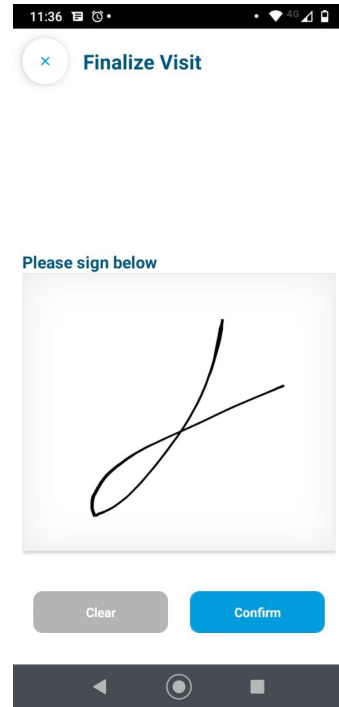
By clicking on **PICKUP** you'll move the pet from the location to your VEHICLE, updating the tracking for all involved (Pet Parents, Vets and Crematories).

By clicking on **CANNOT PICKUP** you'll leave that specific **ORDER** at the location until it can be picked up by you or another driver. This option will not update the **ORDER** location.



After all the **ORDERS** are loaded to the **VEHICLE**, you can proceed to **FINALIZE THE VISIT**.

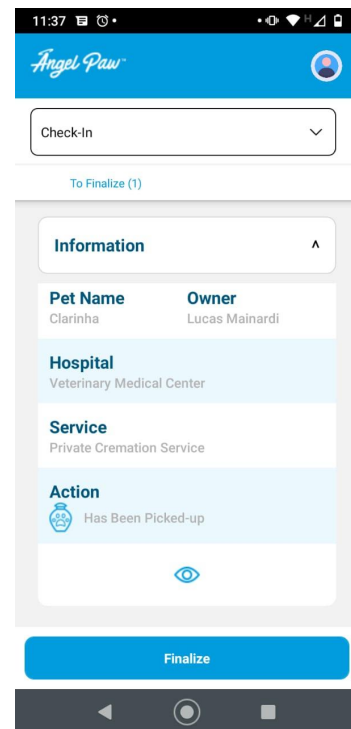
After that, you'll be prompted to give a digital signature, confirming that you went to the selected location and picked up pets and/or returned cremains.



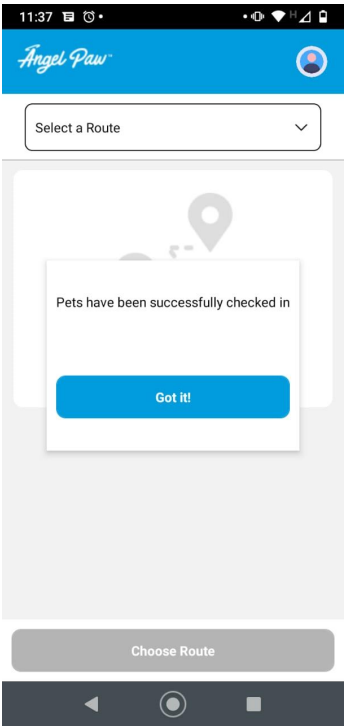
Once you visited all the locations, picked up and/or returned all pets and cremains, you can **FINALIZE ROUTE**.

After that, you'll see a screen with the summary of all pets picked up and in need to be moved into the Crematory.

You'll need to select the **STATION** (Check-In) and click on **FINALIZE** to move all picked up pets to the Crematory.



After all pets have been checked in, you'll see the message confirming their new status in the system.



After that, the Crematory will process the **ORDER** and place the remains on the **STAGED FOR RETURN RACK**, which will be available for you on your next **ROUTE** with the action **PICKUP CREMAINS**.

