



Angelpaw Setup Guide

Version 1.0 • January, 2023

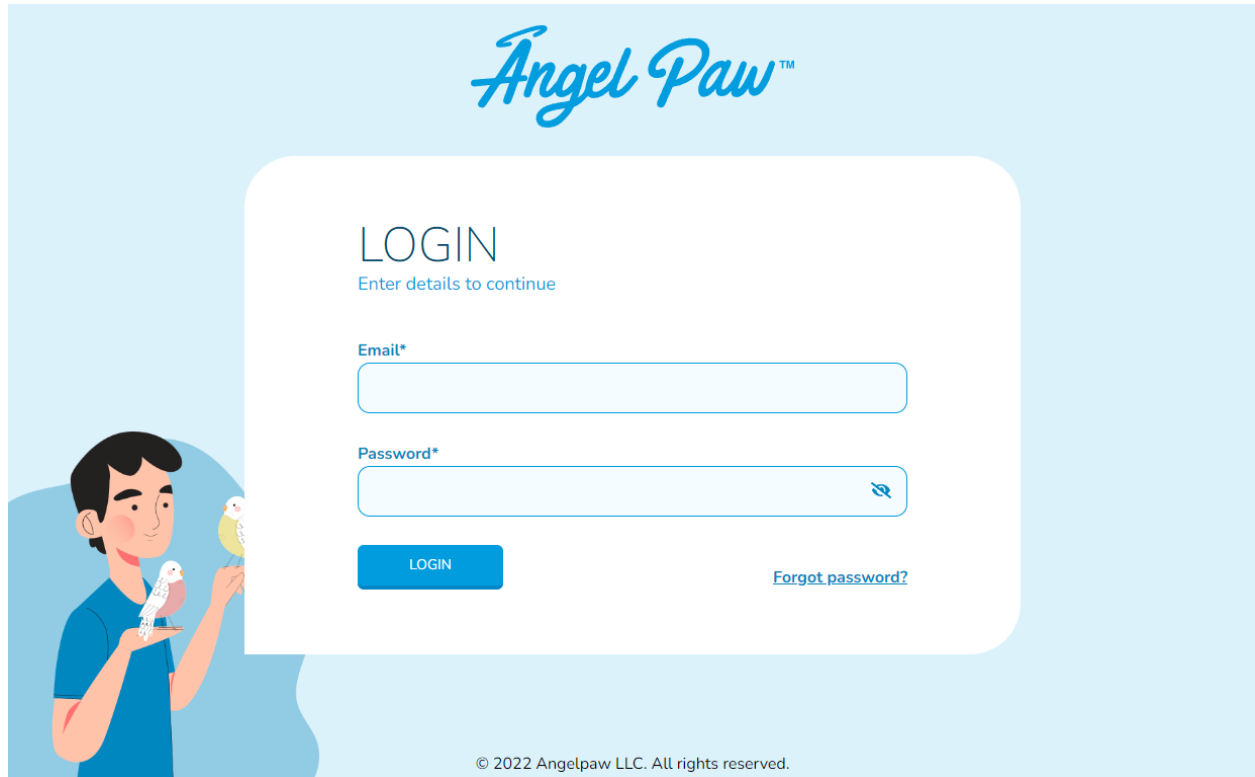
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Login

To access the portal:

- Go to <https://app.angelpaw.com>
- Use your credentials to login



Items/Services

Services and Products that your Care Center offers to the pet parents through your sales channels (Vets/Corporate Accounts/Ecommerce/Walk In Customers).

- Cremation Services
- Jewelry
- Additional Services (Paw prints, Hair Clipping, etc.)
- Urn(s)

These are the base catalog for all your accounts/sales channels.

You can customize their availability and pricing on a per account basis or group of accounts.

Pricing Examples (pricing customization is explained later in this guide):

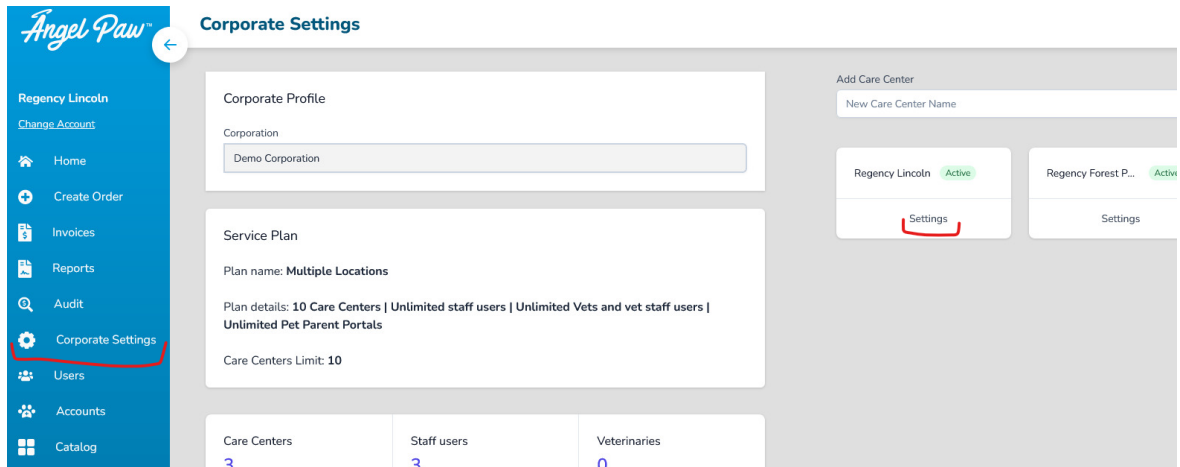
1. Account for Vet 1, has the Private Cremation 0 - 10 lbs enabled and priced at \$50.00 and Account for Vet 2 has that same service enabled but priced at \$65.00

2. The Group **"Banfield Vets"** has 3 packages and they all have the standard urn included free of charge.

Add an Item(s) to Angelpaw

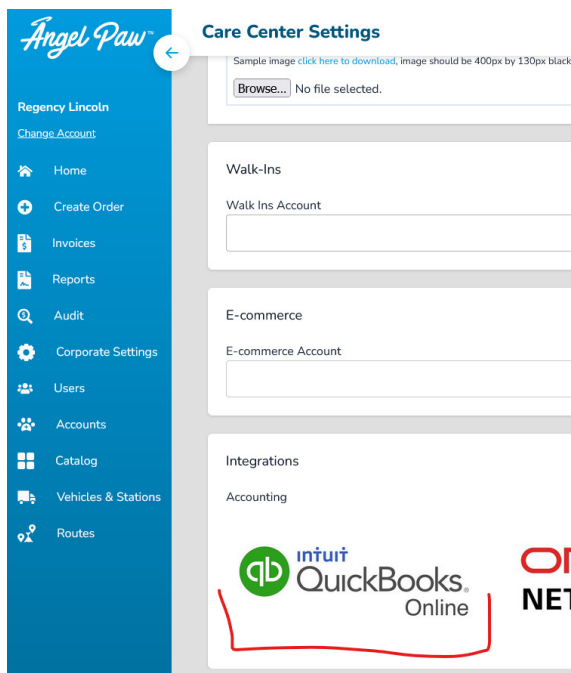
1. Login as a Crematory Manager or Crematory Corporate User.
2. Click on **"Corporate Settings"** on the main menu.
3. Search for the **"Care Center"** on the right side of the screen, and click on **"Settings"** (link right below the Care Center name)

4.



5. Scroll all the way down on the **"Care Center Settings"** screen, look for the **"QuickBooks"** logo and click on it.

6.



7. You are now on the **"QuickBooks Online"** screen on Angelpaw, here there are 2 tables on the main content area, the top one is for customer accounts, and the bottom one is for Items/Services.

8. Scroll down to the **"Items/Services"** table:

- a. If items are already available on your QuickBooks account, you will see them below, you may check the box on the first column to import each item, once checked, a button will appear on the top of that table **"Import Selected"**, you may check multiple items (a restriction is that items must have a SKU, Name and Price in order to be imported, if any of those is missing you have to go to your QuickBooks account and update the item over there, then come back to Angelpaw)

b.

QuickBooks Online ADMIN

Items Add Item to QB bamboo Created at Updated at

Import Selected

☒	Name	Description	SKU	Retail Price	Status
☒	Urn, Bamboo, L	210005 - Urn, Bamboo, L	210005	\$ 0	
☒	Urn, Bamboo, M	210004 - Urn, Bamboo, M	210004	\$ 0	
☒	Urn, Bamboo, S	210003 - Urn, Bamboo, S	210003	\$ 0	
☒	Urn, Bamboo, XL	210006 - Urn, Bamboo, XL	210006	\$ 0	
☒	Urn, Bamboo, XS	210002 - Urn, Bamboo, XS	210002	\$ 0	
☒	Urn, Bamboo, XXL	210007 - Urn, Bamboo, XXL	210007	\$ 0	

- c. If an item or items are missing on QuickBooks, you may also add items to QuickBooks right on Angelpaw, just click on **"Add item to QB"** and fill in the form, once completed the item will be added to QuickBooks and to Angelpaw.

d.

QuickBooks Online ADMIN

Items Add Item to QB bamboo Created at Updated at

Import Selected

☒	Name	Description	SKU	Retail Price	Status
☒	Urn, Bamboo, L	210005 - Urn, Bamboo, L	210005	\$ 0	
☒	Urn, Bamboo, M	210004 - Urn, Bamboo, M	210004	\$ 0	
☒	Urn, Bamboo, S	210003 - Urn, Bamboo, S	210003	\$ 0	
☒	Urn, Bamboo, XL	210006 - Urn, Bamboo, XL	210006	\$ 0	
☒	Urn, Bamboo, XS	210002 - Urn, Bamboo, XS	210002	\$ 0	
☒	Urn, Bamboo, XXL	210007 - Urn, Bamboo, XXL	210007	\$ 0	

e.

New Item/Service

Item/Service Name

Service/Item Name

Description

Description

SKU

SKU

Price

Base Price

Weight Start

Weight Start

Weight End

Weight End

Category

QuickBooks Settings Below (Required):

Item/Service Type:

Items/Services Catalog Setup

Angelpaw has rules in place that ensure that pets/packages are being correctly serviced/packaged, meaning that the crematory operators (and crematory floor staff) are not allowed to move pets freely unless they have completed the services/packaging that the order requires.

The above is possible as long as the items/services are correctly set up (under their correct category).

For example,

1. Communal Cremation Services that don't require any items to be returned, will end after the cremation has completed.
2. Special services that require the pet body, will not allow a pet to be cremated unless that service has been performed.
3. A package won't be available to load to the vehicle for return, unless all their ordered items have been marked as packaged.

Cremation Services

1. Click on the Catalog option on the menu
2. Find the service you want to configure as a cremation, look at the "**Category**" column and configure it for the service.

3. It must be configured under one of these categories:

a. **Special Services**

- Special Services
- Paw Prints
- Clay Paw Print
- Paper Paw Print
- Engraving/Printing
- Paw Print Frame
- Equine Special Services
- Livestock Special Services

b. **Urns**

- Urns
- Decorative Metal Urns
- Standard Metal Urns
- Jewelry Urns
- Caskets
- Biodegradable Bamboo Casket
- Biodegradable Urns
- Bamboo pouch
- Figurine Urns
- Mini Urns
- Keepsake Urns
- Tealight Urns
- Clay & Ceramic Urns
- Wooden Urns
- Standard Urns
- Upgraded Urns
- Equine Urn
- Livestock Urn

c. **Jewelry**

- Jewelry
- Equine Jewelry
- Livestock Jewelry
- Engraving
- Equine Engraving
- Livestock Engraving
- Name Plate
- Equine Nameplate
- Livestock Nameplate
- Birthstones
- Equine Birthstones
- Livestock Birthstones
- Bag

■ Box

4. **Note: Any item/service that is performed at the crematory and that requires the pet body must be configured as a special service, in order for Angelpaw to block the cremation from happening before these services are performed**
5. **Jewelry and Urns show up at the packaging station for the crematory packager staff to package them with the cremains**

Accounts

Accounts are the entities in Angelpaw that hold pricing for a particular channel and/or corporate customer.

They can be a veterinary account(s), hospital account(s), shelter account(s) or the Care Center's Walk Ins account.

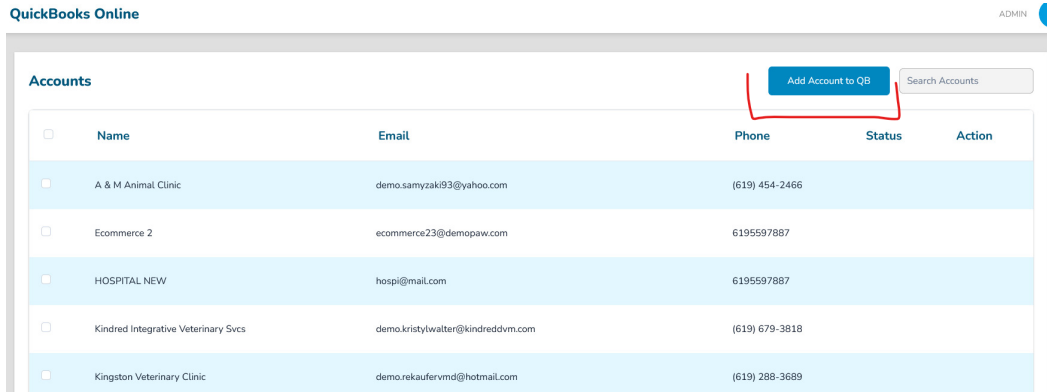
**Individual pet parents are not considered accounts under Angelpaw, we use a vet/hospital account and record the order under that vet/hospital or the Care Center's Walk Ins account if they are a retail customer.*

Once an account is set, you will be able to customize pricing for that account and finally enter service orders and start tracking them.

Adding accounts

1. Login as a Crematory Manager or Crematory Corporate User.
2. Click on **"Corporate Settings"** on the main menu.
3. Search for the **"Care Center"** on the right side of the screen, and click on **"Settings"** (link right below the Care Center name)
4. Scroll all the way down on the **"Care Center Settings"** screen, look for the **"QuickBooks"** logo and click on it.
5. You are now on the **"QuickBooks Online"** screen on Angelpaw, here there are 2 tables on the main content area, the top one is for customer accounts, and the bottom one is for Items/Services.
6. On the top table:
 - a. If accounts are already available on your QuickBooks portal, you will see them below, you may check the box on the first column to import each account, once checked, a button will appear on the top of that table **"Import Selected"**, you may check/import multiple accounts.
 - b. If an account or accounts are missing on QuickBooks, you may also add them to QuickBooks right on Angelpaw, just click on **"Add Account to QB"** and fill in the form, once completed the account will be added to QuickBooks and to Angelpaw.

C.



7. Note: Add a **"Walk Ins"** account here, in order to have your retail pricing under this account (for pet parents that call or bring their pets), and create/import accounts for each of your vets and each location for corporate accounts (i.e.: one for Banfield Park, one for Banfield Vista, etc)
8. Note: Each account that you create will also add a user under that account, which you can share with your vets/corporate customers, so they can enter orders (once you have set up pricing for them)

Pricing

Pricing in Angelpaw is flexible, you are able to customize pricing on a per account level basis, or to a group of accounts, also, under each account (or group) you are able to set **"a la carte"** pricing or package based pricing.

Build Your Own Pricing (a la carte) and Additional Items (for any order)

1. Click on **"Accounts"** from the main menu
2. Look for the account (or group) for which you want to configure BYO pricing, click on it
3. Scroll to the section titled **"Item Pricing"**

4.

Account ADMIN

Item Pricing Search Items

Item	Vet Price [1]	Group Price [2]	Base Price [3]	Show/Hide	Description
Ink Paw Print in Memory Frame - Added Service	63.00	-	63.00	☒	300728 - Ink Paw Print in Memory Frame - Added Service
Pendant, Solid Silver Cylinder Cremation	50.00	-	250.00	☒	250040 - Pendant, Solid Silver Cylinder Cremation
Private Cremation - 0-5 lbs	9.66	-	9.66	☒	100030 - Private Cremation - 0-5 lbs
Private Cremation - 10-20 lbs	31.71	-	31.71	☐	100032 - Private Cremation - 10-20 lbs
Private Cremation - 20-30 lbs	31.71	-	31.71	☐	100033 - Private Cremation - 20-30 lbs
Private Cremation - 30-40 lbs	53.76	-	53.76	☐	100034 - Private Cremation - 30-40 lbs

0 - 20 of 17 < >

- Note: Each item from your catalog is available here, you will configure its availability for this vet/group and its price
- Note: The resolution of the price goes, first at the account level, then if no account level price is set, Angelpaw checks if the account is part of a group, if so, then applies the price/availability set at that level.**
- Turn the switch on for each item that you want to enable for this account/group, also make sure you set the price for this account.
- This configuration will affect the services under option **"Build your Own"** when creating an order for the current account (or if configuring a group for each accounts under a group), and also all **"Additional Items"** (special services, urns, etc) that are selected below the services on the "create order" screen.

Package Pricing

You may also create packages, in order to streamline order creation, also to restrict urn options that may be free of charge under particular service types for example.

- Click on **"Accounts"** from the main menu
- Look for the account (or group) for which you want to configure packages, click on it
- Scroll to the section titled **"Packages"**
-

0 - 20 of 17 < >

Packages Add new package

Package	Action
---------	--------

5. Click on **"Add new Package"**

- Add a name and description for the package
- Scroll to the **"Service Item(s)"**, below on the left there is a **"search"** text box, start typing the service type for this package, for example **"Private"**, you will then see below all services which have the word **"Private"** in their name, choose all the services that apply to this package (for example, add **"Private Cremation 0 - 5 lbs"** and **"Private Cremation 5 - 20 lbs"** and **"Private Cremation 20 lbs >"**, so multiple services can be added, although only 1 can be selected on the create order screen, you may also set each service(s) custom price if needed)
- Scroll below to **"Package item(s)"**, search for the additional item(s) that you want to be part of the package, each item may also have individual custom price (can be zero)
- Finally click on **"Save Package"**
-

Package: Private Cremation

Package Name
Private Cremation

Package description
Private Cremation

Is an Ecommerce Package? ☐

Service Item(s)

Available Service Item(s)	Selected Service Item(s)
Pri	Private Cremation - 0-5 lbs 10
Private Cremation - 0-5 lbs	Private Cremation - 5-10 lbs 20
Private Cremation - 10-20 lbs	Private Cremation - 10-20 lbs 30
Private Cremation - 20-30 lbs	
Private Cremation - 30-40 lbs	
Private Cremation - 40-50 lbs	

f.

Package Item(s)

Available Item(s)	Selected Item(s)
paw	Urn, Bamboo, XS 0.00
Ink Paw Print in Memory Frame - Added Service	Urn, Bamboo, S 0.00
	Urn, Bamboo, M 0.00
	Urn, Bamboo, L 0.00
	Urn, Bamboo, XL 30

- g. Note: The weight based services (and items) are filtered when creating an order, so these will only show up as long as the services/items weights are configured correctly under the catalog screen.

Create a Group

Angelpaw allows groups to be created, in order to set pricing only once if multiple accounts have the same pricing for both a la carte and packages.

To create a group:

1. Click on **"Accounts"** from the main menu
2. Click on **"Account groups"** and then click on **"Add Vet Group/Chain"** and Add a Name to the group (type it on the form).
3. Click on the group name you just created.
 - a. You are now on the group screen, you may add individual accounts to this group by searching them on the right side, there is a text box on the right side of the screen, it says **"Add/Remove Vet"**, click on the text box and type the name of the account that you want to add to this group.
 - b. Once it shows up on the list below, click on it, and it will be auto added to the group (to remove accounts from this group, just click on the x next to the account name on that text box).
4. **Note: you may configure pricing for this group, and this pricing will be presented for the accounts that are under the group.**
- 5.

The screenshot shows the 'Accounts' page in the Angelpaw system. The page has a header with 'Accounts' and an 'ADMIN' user profile. The main content area is titled 'Vet Groups' and contains a search bar labeled 'Search for Vet Group/Chain' and a button labeled 'Add Vet Group/Chain'. Below this is a table with columns 'Name' and 'Vet Count'. A modal window titled 'Add New Group:' is open in the foreground, featuring a text input field with 'Banfield Vets' and an 'Add Group' button. The footer of the page includes the copyright notice '© 2022 Angelpaw LLC. All rights reserved.'

6.

Chain/Group Profile

ADMIN 

Vet Chain/Group Information

Name

Banfield Vets

Add/Remove Vet

A & M Animal Clinic x

Accounts

Account

A & M Animal Clinic

Item Pricing

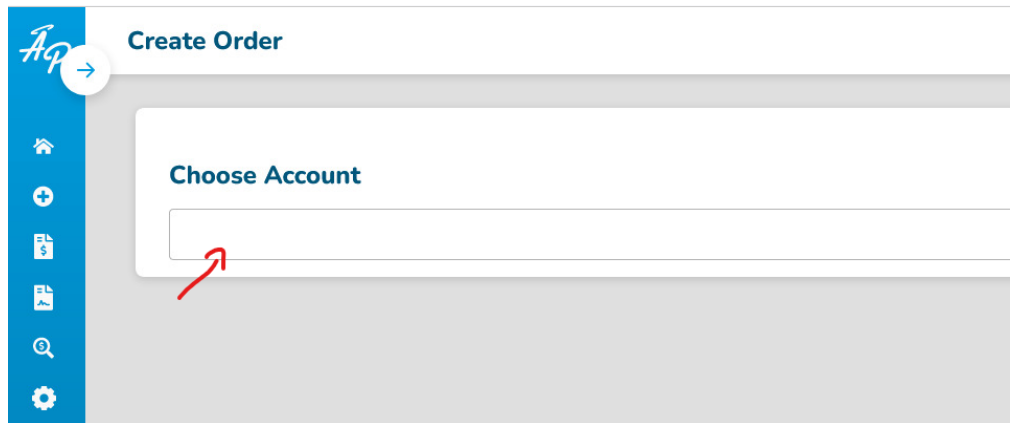
Search Items

Item	Group Price [2]	Base Price [3]	Show/Hide	Description
Ink Paw Print in Memory Frame - Added Service	63.00	63.00	☐	300728 - Ink Paw Print in Memory Frame - Added Service
Pendant, Solid Silver Cylinder Cremation	250.00	250.00	☐	250040 - Pendant, Solid Silver Cylinder Cremation
Private Cremation - 0-5 lbs	9.66	9.66	☐	100030 - Private Cremation - 0-5 lbs

Create Order

To create an order as a crematory manager, you click on the **“Create Order”** option from the menu, then you arrive at a screen with a search field, type the account/vet name to search it and then select it, then you will be presented with the Order Form.

For Walk Ins (Retail service orders), you go to **“Create Order”** and type **“Walk In”** and select that account, then start entering the order details.



As a Vet, you just click on **“Create Order”** from the menu, and you may start entering the order details.

After you enter the pet weight, you are presented with two options: **“Bundles”** (or packages) and **“Build Your Own”** (a la carte).

Urn and Additional Items

1. If Bundle is selected, you will be presented with an option for an urn (as long as the package was created/setup with an urn or multiple urn options), only one urn can be selected as part of the package, additional urns can be added to the order below.
2. If Build your Own was selected, all other items (besides the service) must be selected from the **“Additional Items”** section, there you must select an item category from the dropdown and choose the items you want to add to the order.

3.

Additional Items

Category

Special Services (74)

Search Item(s)

 Paw Print Memory Chest Large - 0 + Unit Price: 253.50 SKU: CMB770	 Paw Print Memory Chest Small - 0 + Unit Price: 211.56 SKU: CMB770S	 Classic Paws Slate Large - 0 + Unit Price: 246.15 SKU: 2897F
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4. At the end step, after clicking on **“Create Order”** button at the bottom of the order form, you will be presented with a sidebar, indicating to scan the RFID tag, if you currently do not have the RFID usb scanner, you may click on **“click here to manually type the RFID Tag Number”**, than manually enter the RFID number into the text box (and confirm by entering again below)

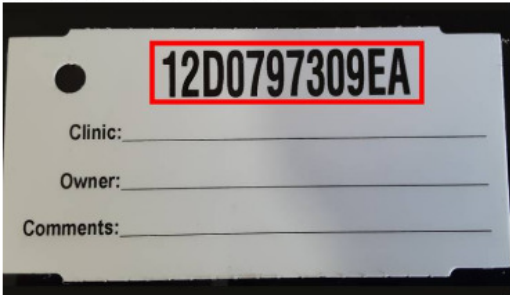
5.

×

RFID Tag

Scan the RFID tag with your USB RFID Reader

This is what the tag looks like:



If you don't have an RFID Reader available,
[click here to manually type the RFID Tag Number](#)

6. Multiple services (pet cremation(s)) for a single pet parent must be entered separately

Create Order Form

Pet parent, pet information and Order Type (Bundle or BYO)

Pet Parent Information

Pet Parent First Name (*)

John

Pet Parent Last Name (*)

Bon

Email Address

john@bon.com

Phone Number (*)

+1

(619) 559-7887

Change Address

Street Address

7171 Lullaby Lane

Apt

5B

City

Stanton

State

CA

Zip Code

90680

☐ Subscribe Pet Owner to service notifications?

 This in turn creates a pet owner portal account, for service tracking and direct contact with crematory

Pet information

Pet Name (*)

Chico

Pet Gender (*)

Male

Pet Type (*)

Dog

Pet Breed (*)

American Cocker Spaniel

Color

Brown

Weight (in lbs) (*)

10

Order information

Type of Order (*)



Bundles

Select from pre-built packages.

Selected package



Build your Own

Select your favorite items and create a personalized order.

Select package

(Bundle option selected), service, Urn and category selection for additional items (urn, special services, jewelry, etc)

Package (*)


Private Cremation

Selected

Urn(s)


210002 - Urn, Bamboo, XS
☐
SKU: 210002


210003 - Urn, Bamboo, S
☒
SKU: 210003


210004 - Urn, Bamboo, M
☐
SKU: 210004


210005 - Urn, Bamboo, L
☐
SKU: 210005


210006 - Urn, Bamboo, XL
☐
SKU: 210006


210007 - Urn, Bamboo, XXL
☐
SKU: 210007

Additional Items

Category

Special Services (1) x v

Search Item(s)

Additional items selection, special instructions for the order, delivery option, order summary and payment information



Ink Paw Print in Memory Frame -
Added Service

- 2 +

Unit Price: 63.00
SKU: 300728

Special Instructions

Special instructions

No Instruction

Delivery

Delivery method (*)

Deliver Back (Vet | Account) ▼

Order Items

Code	Image	Description	Qty	Unit price
100031		Private Cremation - 5-10 lbs	1	\$ 20
210003		210003 - Urn, Bamboo, S	- 1 + Remove	\$ 0
300728		300728 - Ink Paw Print in Memory Frame - Added Service	- 2 + Remove	\$ 126

Order total: \$ 146.00

Payment information

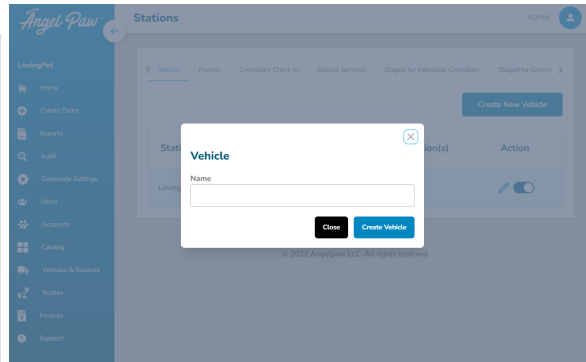
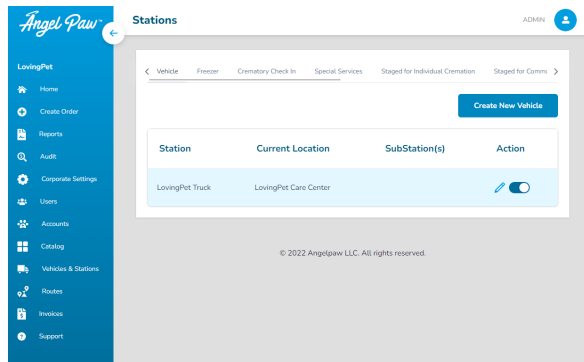
Payment method (*)

On Account ▼

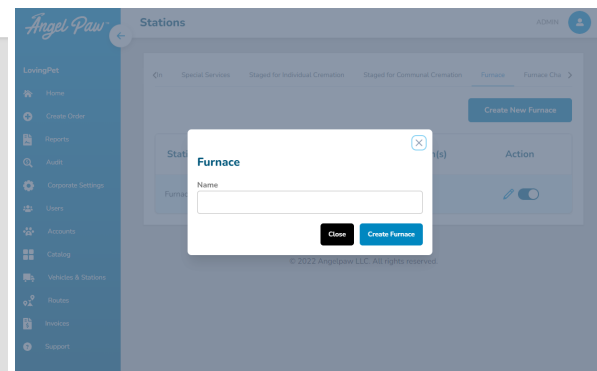
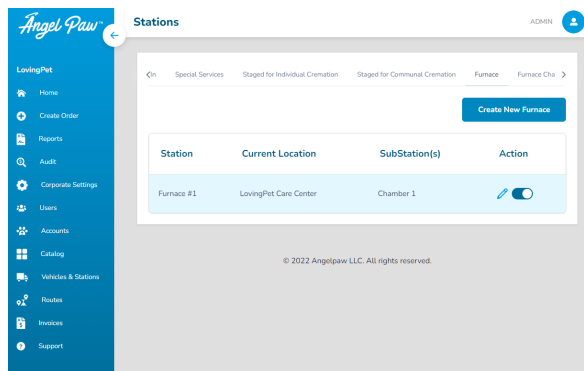
Create Order

Vehicles & Stations

- Go to the **“Vehicle & Stations”** menu option
- Record each vehicle your FSR’s use



- Record each Furnace available at your care center
Note: Remember to add at least 1 “Furnace Chamber” for each “Furnace”

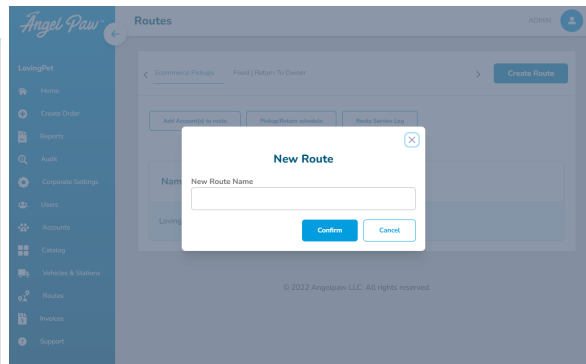
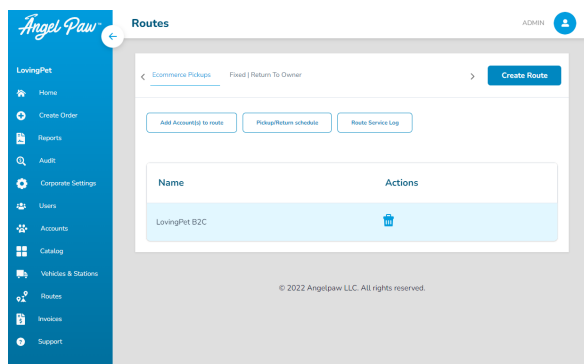


Routes

In order for FSR’s to go out and service your Hospitals, we need to create service routes.

To do that, you need to:

- Go to the **“Routes”** menu option
- Click on **“Create Route”** and assign a name



- The route name may be as explicit as: *“Jason Monday Route Highway 232 VCAs”* (this will help later on the FSR’s app)

- Once your route is created you may add accounts to it by clicking on **“Add Account(s) ro route”** and selecting them from the dropdown list and clicking on **“Add to Route”**

Add Account(s) to route

Pickup/Return schedule

Route Service Log

Name	Actions
LovingPet B2C	

Add Account(s) to route

Pickup/Return schedule

Route Service Log

×

Add to route

Account

LovingPet B2C

×

▼

Add to route

Close

The Driver App

The DRIVER APP will be your tool to collect and organize your daily schedule and route, picking up orders and cremains to be either taken to the Crematories or returned to Pet Parents or Vets.

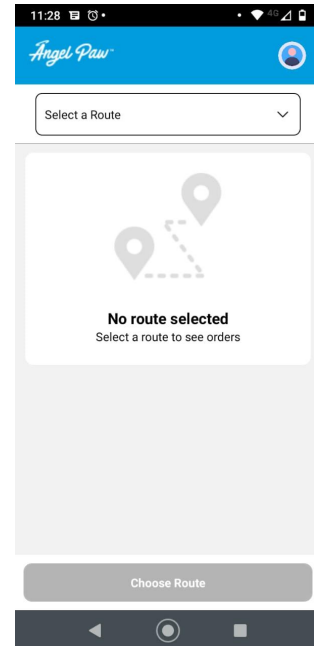
You'll have access to an USER unique to you, allowing you to keep track of your daily activities on the routes you take.

Picking up a pet (or multiple pets) and Returning Cremains

When you login in the **DRIVER APP**, you'll have the option of selecting a **ROUTE**.

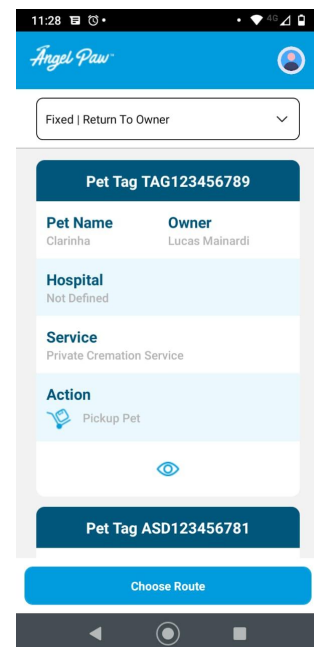
The **ROUTE** is where all the orders made by Pet Parents and Vets will be picked up.

On these **ROUTES** you'll also have cremains that are ready to be returned either to a Pet Parent or a Vet.



Once the **ROUTE** is selected, you'll see the **ORDERS** that it contains. In the list you'll have access to more information on the **ORDER**, such as:

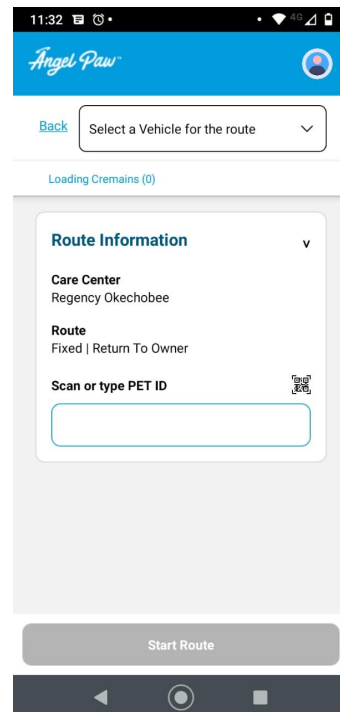
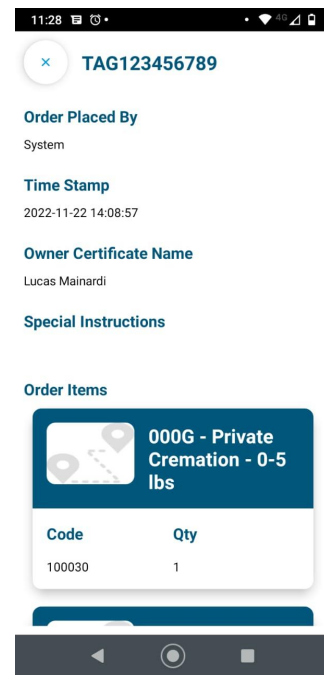
- Pet Tag
- Pet Name
- Owner Name
- Hospital (if applicable)
- Service requested
- Action (what is needed to be done)



You can also see more details on the **ORDER** by clicking on the **EYE ICON** on the bottom of each **ORDER CARD**, such as:

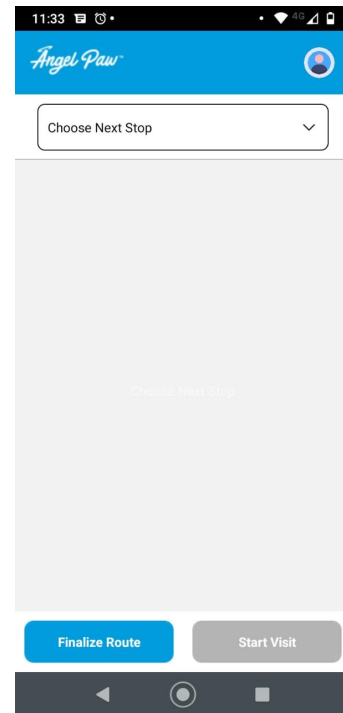
- Who made the order
- Time Stamps
- Special Instructions
- Order items

After that you can select the **VEHICLE** that will be used during the **ROUTE**. You can also see orders that need to be picked up from the Crematory to be returned to Pet Parents or Vets, which will be loaded to the selected **VEHICLE** at the start of the **ROUTE** either by scanning (QR Code or RFID Tag) or typing the PET IDs.



After that is done, you can just click on **START ROUTE** to begin the selected **ROUTE**.

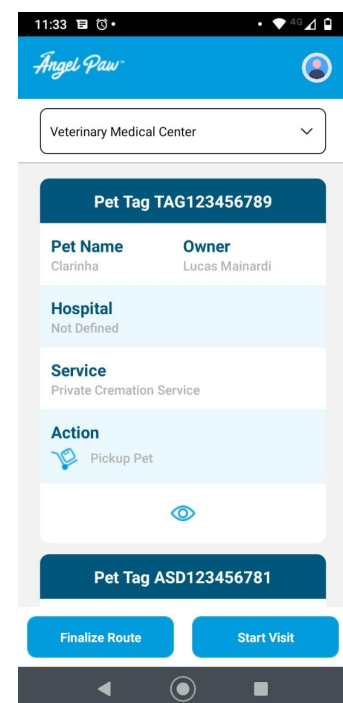
On the next screen, you'll be prompted to select your **NEXT STOP**, picking up or delivering the **ORDERS** in each new stop you make.



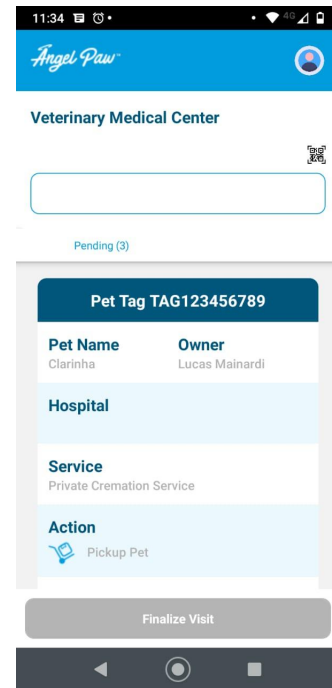
Once a **STOP** is selected, you'll see all the **ORDERS** that are related to it, being **PICKUP PET** or **RETURN CREMAINS**.

You can also see the **ORDER** details by clicking on the **EYE ICON**, just like in the **SELECT ROUTE** screen.

When you are ready, you just need to click on **START VISIT** to begin picking up pets or returning cremains to the selected location.



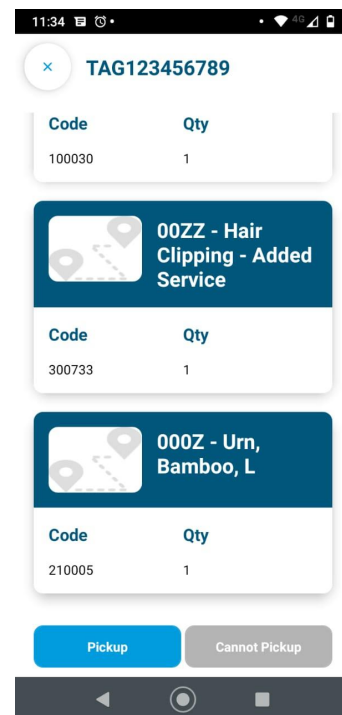
Once the **VISIT** is started, you'll need to either scan (QR Code or RFID) or type the **PET IDs** to pick up or return. You can also click on the **ORDER CARD** to start this process.



After taking the previous step, you'll see the order details and the options to **PICKUP** or **CANNOT PICKUP**.

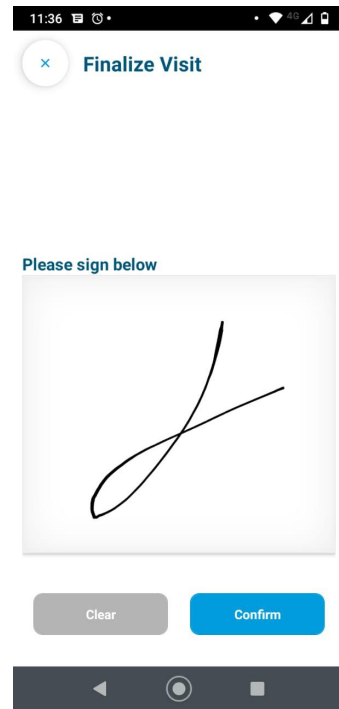
By clicking on **PICKUP** you'll move the pet from the location to your VEHICLE, updating the tracking for all involved (Pet Parents, Vets and Crematories).

By clicking on **CANNOT PICKUP** you'll leave that specific **ORDER** at the location until it can be picked up by you or another driver. This option will not update the **ORDER** location.



After all the **ORDERS** are loaded to the **VEHICLE**, you can proceed to **FINALIZE THE VISIT**.

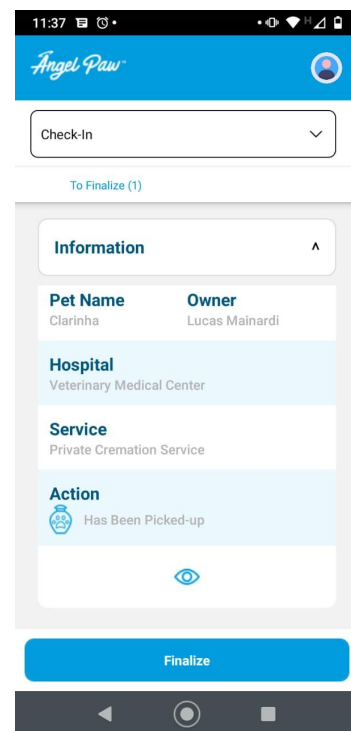
After that, you'll be prompted to give a digital signature, confirming that you went to the selected location and picked up pets and/or returned cremains.



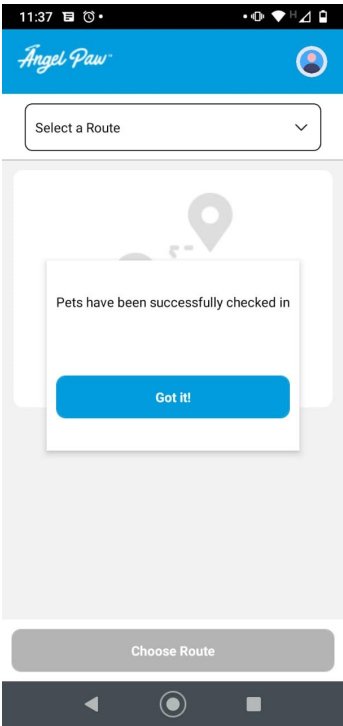
Once you visited all the locations, picked up and/or returned all pets and cremains, you can **FINALIZE ROUTE**.

After that, you'll see a screen with the summary of all pets picked up and in need to be moved into the Crematory.

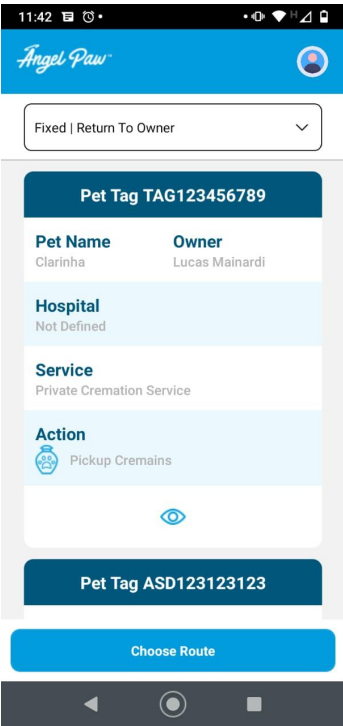
You'll need to select the **STATION** (Check-In) and click on **FINALIZE** to move all picked up pets to the Crematory.



After all pets have been checked in, you'll see the message confirming their new status in the system.



After that, the Crematory will process the **ORDER** and place the remains on the **STAGED FOR RETURN RACK**, which will be available for you on your next **ROUTE** with the action **PICKUP CREMAINS**.

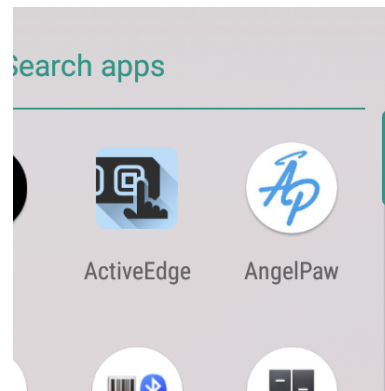


Packaging Guide

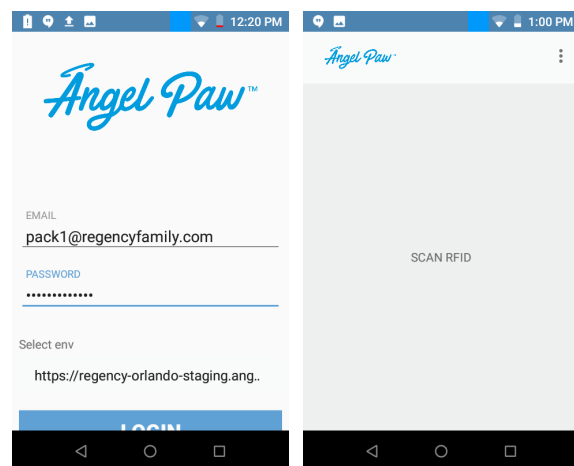
1. Grab a MC330(R) handheld



2. Launch the Angelpaw App



3. Login using a valid **CREMATORY PACKAGING** user and be sure to select your **CARE CENTER** from the **SELECT ENV** dropdown list



4. Turn on the station's TV screen and mini computer and open the internet browser. Access your **CARE CENTER's** Angelpaw URL and login using your handheld credentials.

NOTE: On the TV screen you may list your care center stations, print barcodes and manually type a pet's tag.

The image shows the Angelpaw login interface. At the top is the 'Angel Paw' logo in a blue script font. Below the logo are two input fields: the first contains the email 'pack1@regencyfamily.com' and the second is a password field with masked characters. A blue 'Login' button is positioned below the password field. Below the button is a link that says 'Forgot password?'. The entire interface is set against a light blue background.

5. Start on the TV Screen

You may list all pets under the **FURNACE(s)** and/or **POST CREMATION PROCESSING** in order to plan the day's work. To do this, just click on the dropdown box and look for the station to select it.

The image shows a screenshot of the Angelpaw application running on a TV screen. On the left side, there is a vertical navigation menu with the 'Ang' logo at the top and a 'CRI' label below it. The main area of the screen displays a dropdown menu with the following items: 'Regency Orlando > Furnace #2 > 3', 'Regency Orlando > Furnace #2 > 2', 'Regency Orlando > Furnace #2 > 1', 'Regency Orlando > Furnace #3 > 5', 'Regency Orlando > Furnace #3 > 4', 'Regency Orlando > Furnace #3 > 2', 'Regency Orlando > Furnace #3 > 3', 'Regency Orlando > Furnace #3 > 1', 'Incomplete Orders', 'Post Cremation Processing' (which is highlighted in blue), 'Special Services', and 'Regency Orlando > Furnace #3 > 4' (which is also highlighted with a blue border). A scrollbar is visible on the right side of the dropdown list. In the top right corner of the screen, there is a small circular icon containing a person's silhouette.

After selecting a STATION, you will see a list of pets on that location

Post Cremation Processing

Service by Luis L
Vehicle Truck 2
Route: Villages
Checked in at 06/19/2020 (1) PETS

PROCESS GROUP (1)

AT POST CREMATION PROCESSING

TAG	PET NAME	WEIGHT	SERVICE	SPECIAL INSTRUCTIONS	REQUESTED AT	HOSPITAL
14AC9A6009E8	Zoe	7	Private Cremation Service	Nameplate : Zoe	2020-06-17T20:58:00.000000Z	Park Heights Animal Care Center

- Once the pet has arrived to the PACKAGING STATION, you may start
- Grab the pet's tag and scan it. The pet's data should pop up on the station's TV screen as well as on the handheld. If needed, you can type the pet's tag number on the TV screen text input box. That will work the same way as scanning the pet's tag does.

NOTE: To scan the tag, you press the "gun trigger" of your handheld while pointing to the pet tag.

9518

Service

Weigh in at LovingPet Care Center's Check-In : Requires Special Services : Private Cremation Service

Order Status

Hospital, Service Route, Species and Breed

Return Method

Owner Information

Justin Cabrera

Current Location

LovingPet Care Center's Check-In

Next Location Dropdown List

✓

Move pet

Move Pet Action Button

Print Certificate

Print Action Button

1 of 1
Clay Paw Print



037076571673

037076571673

Print

Barcodes to scan (Special Services & Packaging Items)

Station Log with locations and timestamps



November 17, 2022 6:05 PM

LovingPet B2C

Order Items Details

-	Code	Image	Description	Qty	Unit price
	03707658156		Certificate of Cremation	1	\$ 0.00
	037076561941		Decorative Metal Urn	1	\$ 0.00
	037076571673		Clay Paw Print	1	\$ 0.00

9. The elements on the handheld are as follows:

NOTE: The pets are not allowed to move to the next station until the items are scanned on both SPECIAL SERVICES and PACKAGING.

The screenshot shows the Angel Paw mobile application interface. At the top, the status bar displays the time 13:55, a chat icon, a battery icon, and signal strength indicators. The app header features the "Angel Paw" logo on the left and a "SCAN OTHER PET" button with a menu icon on the right. The main content area is divided into several sections: "SERVICE DETAILS FOR:" followed by "Testing" and "TEST00000002" (labeled "Pet Name & Pet Tag"), "Veterinary Medical Ce" (labeled "Hospital & Service Route"), "CURRENT LOCATION:" followed by "Staged for Individual C" (labeled "Pet's Current Location"), and "CHOOSE NEXT STATION:" followed by a dropdown menu (labeled "Next Location Dropdown List"). Below this is a blue button labeled "MOVE TO NEW LOCATION" (labeled "Action Button"). The "SPECIAL SERVICE ITEM(S) SECTION" (labeled "Special Services & Items Section") is currently empty. At the bottom of the screen is a blue circular button with a QR code icon. The Android navigation bar is visible at the very bottom.

Invoices

Sometimes it is necessary to invoice different people for an order or even split one order into multiple invoices.

Thinking of these situations, we improved the way INVOICES work in our portal, allowing the user to split an invoice between **VETERINARY** and **PET PARENTS**, allowing for more flexibility on your day to day operations.

1. You create an order or receive an order for a cremation/aquamation

2. The items on the order are added up and a total payment is required

3. You can select to whom each item on the order will be invoiced to: Pet Parent or Account/Vet
You can also edit the order and change who will receive the invoice for each item

4. You can generate up to 2 invoices per order, one being for the Account/Vet and the other for the Pet Parent. One entire order can still be invoiced either to the Pet Parent or the Account/Vet

5. The invoices can be downloaded and sent with instructions on payment

Demo Crematory
123 Sierra Way
San Pablo, CA 94869 US
norspy@easysbooks.com

INVOICE

BILL TO
John Doe
800 Mt
San Diego, CA 90112

INVOICE # AP-6
DATE 12/28/2022
DUE DATE 12/28/2022

DATE	SERVICE	DESCRIPTION	QTY	RATE	AMOUNT
	Certificate, Standard, The Rainbow Bridge, Abbey Glen	Test 1 Doe WEIGHT: 50 TAG: TESTING456	3	0.00	0.00
INVOICE DUE					\$0.00

PAID